

Mumbai International Cruise Terminal (MICT)

Schedule of Rates (SOR) for Domestic Cruises with effect from 07.03.2025 to 30.09.2026)

1. Introduction

The Mumbai International Cruise Terminal (MICT) is operated by Ballard Pier Private Limited (BPPL) in Public-Private Partnership (PPP) under a Concession Agreement with the Mumbai Port Authority (MbPA) for a period of 30 years, commencing in March 2025. BPPL is committed to offer world class experience to discerning cruise tourists by providing best in class infrastructure/facilities/services and make MICT an iconic landmark of Mumbai. BPPL is authorized to charge for various services being provided by it to cruise vessels/tourists in accordance with the provisions of Concession Agreement.

2. Purpose

This SOR outlines the applicable charges for various services provided by BPPL to the domestic Cruise Vessels, their Agents and Cruise Tourists at MICT as indicated in subsequent paragraph under different headings. These charges are exclusive of taxes. GST and any other statutory taxes/duties, as may be applicable, will be charged extra at the prescribed rates.

3. Scope

This SOR applies to all domestic cruise vessel berthing at Mumbai port and tourists embarking/disembarking/transiting through MICT as well as service providers using MICT facilities. The SOR prescribes rates for provision/supply of equipment and services to cruise vessels as well as to cruise tourists/passengers which, among others, include supply of gangway, cranes, fork-lifts, embarkation, disembarkation, transit, baggage handling, portage services, electric carts, shuttle services, solid/liquid waste disposal, fresh water supply, intra-port transfers & other logistics at the terminal, etc.

4. Item wise Charges

1. **Gangway Hire:** INR 1,18,000 per gangway. Charges are inclusive of mobilization/ demobilization per day per arrangement (as per the requirement of single or combination gangway).
2. **Forklift Hire:** Forklifts are available for gangway movements, handling of containers and other heavy loads.

Forklift capacity	Unit	Rate (INR)
3 Ton	Per Shift of 8 hours	7,000
5 Ton	Per Shift of 8 hours	8,000
10 Ton	Per Shift of 8 hours	9,000

Forklift Hire charge is applicable for a minimum of 8 hours shift per ship. Any additional hours after the 8 hours shift will be charged as an additional shift.

3. **Crane hire:** Cranes are available for any movements of containers, garbage, and other heavy loads.

Crane Type	Maximum Height	Unit	Rate (INR)
Mechanical Boom	40ft	Per Shift of 8 hours	12,500
Lattice	80ft	Per Shift of 8 hours	27,000
Telescopic	213ft	Per Shift of 8 hours	1,08,000

- Crane hire charges are applicable for a minimum of 8 hours shift per ship. Any additional hours after the 8 hours shift will be charged as an additional shift.

4. **Cherry Picker Hire:** A cherry picker is available for ship's pier side maintenance like washing, chipping, painting, and other operational purposes.

Cherry Picker Capacity (Maximum Height)	Unit	Rate (INR)
Upto 70 feet	Per Shift of 8 hours	16,000
80 feet	Per Shift of 8 hours	18,000
100 feet	Per Shift of 8 hours	22,000
125 feet	Per Shift of 8 hours	24,000
150 feet	Per Shift of 8 hours	26,000

- Any additional hours after the 8 hours shift will be charged as an additional shift.

5. **Fresh Water Supply:** Fresh Water is supplied @ Rs. 475/MT. The minimum chargeable quantity is 100 MT by barge.
6. **Waste Disposal Services:** Solid/Liquid Waste offload is carried out at MICT by Barges/ Trucks subject to availability and prior notification. Hazardous/ Medical waste offload is charged on per Kg. basis subject to a minimum chargeable weight of 20 Kgs.

Garbage	Unit	Rate (INR)	Remark
General Waste (By Truck)	CBM	2,150	Minimum chargeable 5 CBM (Alongside)
General Waste (By Barge)	CBM	3,500	Minimum chargeable 7 CBM (Anchorage)
Barge (250 CBM) Hire Charges	TRIP	45,000	-
Grey Water	CBM	3,500	Minimum chargeable 20 CBM
Oily Rags	CBM	8,500	Min chargeable 2 CBM
Medical Waste/Bio-hazardous Waste, E- Waste	KG	7,500	Min chargeable 20 Kgs
Bilge Water	CBM	10,000	Min chargeable 20 CBM
Sludge	CBM	10,000	Min chargeable 20 CBM

- Barge Hiring charges will be applicable per trip for waste disposal services carried out by Barge
- Waste once discharged from the ship will be charged based on its category as per the rates mentioned above

7. **Terminal Entry Permit**

Indian National – Terminal entry pass is arranged @ INR 200 per person per day

Foreign National – Terminal entry pass is arranged @ INR 1500 per person per day (NOC from Immigration will be obtained by BPPL)

8. Parking Charges:

Sr. No.	Duration	2-Wheeler	4-Wheeler	Bus
1	0 – 30 mins	₹ 100	₹ 250	₹ 300
2	30 – 120 mins	₹ 200	₹ 500	₹ 750
3	120 – 240 mins	₹ 400	₹ 700	₹ 1000
4	240- 480 mins	₹ 600	₹ 800	₹ 1,200
5	08 Hours to 24 Hours	₹ 800	₹ 1000	₹ 1,500

Pickup and drop-off will not be charged subject to maximum limit of 10 minutes; however, vehicles cannot wait on the driveway.

9. Intra-port transfer:

Shuttle buses within the port area are available for rent and must be booked in advance. This applies to transfers between Terminal Building via Green Gate, OCT Berth, and 18 Indira Dock, wherever the passenger cruise ship is berthed.

Vehicles Type	UNITS	Rate (INR)	Remarks
Buses			
45 Seater	8 hours/ 80 kms	21,500	Additional hours will be charged on the pro-rata basis
18 Seater	8 hours/ 80 kms	14,500	Additional hours will be charged on the pro-rata basis
Car			
Innova	8 hours/ 80 kms	4,500	Additional hours will be charged on the pro-rata basis

10. Porter Service

Housekeeping/Luggage Helper	Unit	Rates in INR	Remarks
Porter Charges	Per Porter per shift of 8 hours	1,300	-

Common Disclaimer

- The said service must be requested at least 02 working days in advance before the ship arrives in port via the Terminal Operating System (TOS). Any service cancelled in less than 24 hours will be charged for full shift
- Above all charges will be applied based on the port shift timings as follows:

Morning Shift: 0730 hours to 1630 hours

Day Shift: 1630 hours to 2330 hours

Night Shift: 2330 hours to 0730 hours

11. **Passenger Facilitation Fee:**

Domestic Passengers: USD 5 per passenger embarking, disembarking, and transiting from the Terminal.

This bundled charge includes provision of bouquet of services to passengers for:

- Emergency Medical Services & First Aid
- Facilitation of elderly/differently abled passengers.
- Wheelchairs & Baby Strollers
- Baggage Trolleys
- Comfortable Cushioned Chairs in sitting/waiting area
- Entertainment/reading materials in sitting/waiting area.
- Information Signages and Public Address System
- Air conditioning in the Terminal
- Elevators and Escalators
- Free purified drinking water
- 1 Cruise Photo-op/booth
- Free Wi-Fi upto 30 minutes.
- Tourist Information Counter/Help Desk
- Security System/Services
- Carpet at Wharf from the Gangway to MICT entrance for passengers' movement.
- Canopy shade for passengers for security check near the gangway.

12. **Ground Handling Staff:** Ground Handling Staff of vessel operators and their agents working inside the Cruise Terminal will be charged @ INR 350 per person. The terminal will provide all necessary permissions and equipment, including queue managers, signage, and other essential facilities such as toilets/ dining area, personal bags storage space, etc.

13. **Baggage Handling charges:** As part of the exclusive services, INR 150 will be charged per passenger as baggage handling fee.

14. **Additional Services**

- Any setup within the terminal for events or marketing promotions by cruise operators/their agents will be chargeable @ 1600 per square meters per shift of 8 hours.
- Any other special tailor-made arrangement required by cruise operators/agents will be charged as per mutually agreed rates.

NB:

1. All the above charges are subject to applicable taxes. At present, above services are taxed (GST) @ 18%.

2. BPPL reserves the right to change/modify rates and add new services in this SOR in accordance with the provisions of the Concession Agreement signed with the MbPA.

Schedule of Rates (SOR) for Mumbai International Cruise Terminal (MICT)
(International Cruises with effect from 07.03.2025 to 30.09.2026)

1. Introduction

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2. Purpose

This SOR outlines the applicable charges for various services provided by BPPL to the international Cruise Vessels, their Agents and Cruise Tourists at MICT as indicated in subsequent paragraph under different headings. These charges are exclusive of taxes. GST and any other statutory taxes/duties, as may be applicable, will be charged extra at the prescribed rates.

3. Scope

This SOR applies to all international cruise vessel berthing at Mumbai port and tourists embarking/disembarking/transiting through MICT as well as service providers using MICT facilities. The SOR prescribes rates for provision/supply of equipment and services to cruise vessels as well as to cruise tourists/passengers which, among others, include supply of gangway, cranes, fork-lifts, embarkation, disembarkation, transit, baggage handling, portage services, electric carts, shuttle services, solid/liquid waste disposal, fresh water supply, intra-port transfers & other logistics at the terminal, etc.

4. Item wise Charges

1. **Gangway Hire:** INR 1,50,000 per gangway. Charges are inclusive of mobilization/ demobilization per day per arrangement (as per the requirement of single or combination gangway).
2. **Forklift Hire:** Forklifts are available for gangway movements, handling of containers and other heavy loads.

Forklift capacity	Unit-Unit – Port Shift timing	Rate (INR)
3 Ton	Per Shift of 8 hours	7,000
5 Ton	Per Shift of 8 hours	8,000
10 Ton	Per Shift of 8 hours	9,000

Forklift Hire charge is applicable for a minimum of 8 hours shift per ship. Any additional hours after the 8-hour shift will be charged as an additional shift.

3. **Crane hire:** Cranes are available for any movements of containers, garbage, and other heavy loads.

Crane Type	Maximum Height	Unit – Port Shift timing	Rate (INR)
Mechanical Boom	40ft	Per Shift of 8 hours	12,500
Lattice Boom	80ft	Per Shift of 8 hours	27,000
Telescopic	213ft	Per Shift of 8 hours	1,08,000

- Crane hire charges are applicable for a minimum of 8 hours shift per ship(port shift timing). Any additional hours after the 8 hours shift will be charged as an additional shift.

4. **Cherry Picker Hire:** A cherry picker is available for the ship's pier side maintenance like washing, chipping, painting, and other operational purposes.

Cherry Picker Capacity (Maximum Height)	Unit – Port Shift timing	Rate (INR)
Upto 70 feet	Per Shift of 8 hours	16,000
80 feet	Per Shift of 8 hours	18,000
100 feet	Per Shift of 8 hours	22,000
125 feet	Per Shift of 8 hours	24,000
150 feet	Per Shift of 8 hours	26,000
230 feet	Per Shift of 8 hours	1,05,000

- Any additional hours after the 8 hours shift will be charged as an additional shift.

5. **Fresh Water Supply:** Fresh Water is supplied @ Rs. 475/MT. The minimum chargeable quantity is 100 MT by barge.
6. **Waste Disposal Services:** Solid/Liquid Waste offload is carried out at MICT by Barges/ Trucks subject to availability and prior notification. Hazardous/ Medical waste offload is charged on per Kg. basis subject to a minimum chargeable weight of 20 Kgs.

Garbage	Unit	Rate	Remark
		(INR)	
General Waste (By Truck)	CBM	4,000	Minimum chargeable 5 CBM (Alongside)
General Waste (By Barge)	CBM	4,500	Minimum chargeable 5 CBM (Anchorage)
Barge (250 CBM) Hire Charges	TRIP	50,000	Per Trip
Black /Grey Water	CBM	4,000	Minimum chargeable 25 CBM
Oily Rags	CBM	8,500	Minimum chargeable 5 CBM
Medical Waste/Bio-hazardous Waste, E-Waste	KG	7,500	Minimum chargeable 20 Kgs
Bilge Water	CBM	13,000	Minimum chargeable 20 CBM
Sludge	CBM	13,000	Minimum chargeable 20 CBM
Food Waste / Cooking Oil	CBM	5,000	Minimum chargeable 5 CBM
Operational waste	CBM	6,500	Minimum chargeable 5 CBM

- Barge Hiring charges will be applicable per trip for waste disposal services carried out by Barge
- Waste once discharged from the ship will be charged based on its category as per the rates mentioned above

7. **Terminal Entry Permit**

Indian National – Terminal entry pass is arranged @ INR 200 per person per day

Foreign National – Terminal entry pass is arranged @ INR 1500 per person per day (NOC from Immigration will be obtained by BPPL)

8. Parking Charges:

Sr. No.	Duration	2-Wheeler	4-Wheeler	Bus
1	0 – 30 mins	₹ 100	₹ 250	₹ 300
2	30 – 120 mins	₹ 200	₹ 500	₹ 750
3	120 – 240 mins	₹ 400	₹ 700	₹ 1000
4	240- 480 mins	₹ 600	₹ 800	₹ 1,200
5	08 Hours to 24 Hours	₹ 800	₹ 1000	₹ 1,500

Pickup and drop-off will not be charged subject to maximum limit of 10 minutes; however, vehicles cannot wait on the driveway.

9. Intra-port transfer:

Shuttle buses within the port area are available for rent and must be booked in advance. This applies to transfers between Terminal Building via Green Gate, OCT Berth, and 18 Indira Dock, wherever the passenger cruise ship is berthed.

Vehicles Type – Green Gate to Terminal	UNITS	Rate (INR)	Remarks
Buses			
45-Seater	8 hours/ 80 kms	21,500	Additional hours will be charged on the pro-rata basis
18-Seater	8 hours/ 80 kms	14,500	Additional hours will be charged on the pro-rata basis
Accessible friendly -Van (ADA)	8 hours/ 80 kms	14,500	Additional hours will be charged on the pro-rata basis
Luggage Van -Small Size	8 hours/ 80 kms	12,500	Additional hours will be charged on the pro-rata basis
Luggage Van -Big Size	8 hours/ 80 kms	16,500	Additional hours will be charged on the pro-rata basis
Car			
Innova	8 hours/ 80 kms	4,500	Additional hours will be charged on the pro-rata basis

10. Porter Service

Housekeeping/Luggage Helper	Unit – Port Shift timing	Rates in INR	Remarks
Porter Charges	Per Porter per shift of 8 hours	1,800	
Porter Charges- Supervisor	Per supervisor shift of 8 hours	2,200	

Common Disclaimer

- The said service must be requested at least 02 working days in advance before the ship arrives in port via the Terminal Operating System (TOS). Any service cancelled in less than 24 hours will be charged for full shift
- 18% GST is applicable on all the above services
- Any service cancelled in less than 24 hours will be charged the Full Shift

- Above all charges will be applied based on the port shift timings as follows:

1st Shift: 0730 hours to 1630 hours

2nd Shift: 1630 hours to 2330 hours

3rd Shift: 2330 hours to 0730 hours

11. **Passenger facilitation charges:**

International Passengers: USD 7 per passenger embarking, disembarking, and transiting from the Terminal.

This bundled charge includes the provision of services for:

- Emergency Medical Services & First Aid
- Electric Carts for old/infirm passengers at wharf
- Provision of Wheelchairs & Baby Stroller
- Baggage Trolley
- Entertainment/reading materials in sitting/waiting area.
- Purified drinking water
- 1 Cruise Photo-op/booth
- Free Wi-Fi upto 30 minutes.
- Tourist Information Counter/Help Desk
- Carpet at Wharf from the Gangway to MICT entrance for passengers movement.
- Canopy shade for passengers for security check near the gangway.

12. **Ground Handling Staff:** Ground Handling Staff of vessel operators and their agents working inside the Cruise Terminal will be charged INR 350 per person. The terminal will provide all necessary permissions and equipment, including queue managers, signage, and other essential facilities such as toilets/ dining area, personal bags storage space, etc.

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